



Middlesbrough Council

Options for the future service delivery model for
Environment, Property and Commercial Services

Assessment Panel Pack

Part 3: Scoring

Scoring system

A scoring system has been developed by the Change Programme Project Team and approved by the Transformation Board.

The scoring system is offered to the panel as an aid to decision-making, not as the mechanism for determining the outcome.

Each option should be scored according to its ability to deliver each of the Key Criteria / Critical Objective:

All options will be scored on a -7 to +7 scale in terms of their potential to achieve the Key Criteria / Critical Objective, where 0 represents the status quo, a plus score indicates better than the status quo, and a minus score worse than the status quo.

The scores will then be weighted.

The consensus scores for each option will be assessed and discounted where appropriate for optimism bias, deliverability and risk.

All options appraisals must be evidence-based. The data used to evidence the above criteria will be determined by Assistant Directors and their project managers.

A scoring grid is attached below.

Panel member:		Option A: Review of Status Quo	Option B: Established Joint Venture	Option C: Outsource to Commercial Sector	Option D Local Joint Venture	Weighting Factor
Key Evaluation Criteria / Objective		Score -7 to +7	Score -7 to +7	Score -7 to +7	Score -7 to +7	
Strategic Outcomes and Objectives						
Strategic fit The extent to which the option aligns with programme principles: <ul style="list-style-type: none"> • Develop new, more cooperative public services • Build services around resident and community needs • Focus investment principally on core business • Direct resources into early intervention • Encourage and support others to take on and deliver services • Do not provide competing services if there is an effective local market • Become 'digital by default' • Empower managers to deliver outcomes • Optimise the use of technology and flexible working Ensure scrutiny of value for money						10%
Governance and accountability The extent to which the option is well-managed, democratically accountable, responsive and transparent.						10%
Financial assessment The extent to which the option contributes to savings targets for the service area for						40%

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the medium-term (as set out in Outcome Delivery Plans); the extent and ease with which agreed plans can be amended if the Council's budgetary position is impacted by funding changes; and the extent to which the option can ensure the appropriate level of investment in the services is achieved.						
Quality of service The extent to which the option contributes to Assistant Director's core strategic outcome and current and future needs (as set out in Outcome Delivery Plans).						20%
Social value The extent to which the option impacts on the wider local economy, community wellbeing and cohesion.						10%
Quality of employment The extent to which the option retains terms and conditions, pensions and other existing staff benefits, maintains or improves working practices and offers longer term progression opportunities.						5%
Corporate impact The likely impact of the option on other Council services and the Council as a whole.						5%
Total Scores x Weighting						